

# TRISHA A. ZEYTOONJIAN

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## EDUCATION

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### **Northeastern University (Boston, MA)**

- Doctor of Nursing Practice, May 2018
  - Sigma Theta Tau, Gamma Epsilon Chapter

### **MGH Institute of Health Professions (Charlestown, MA)**

- Bachelor of Science in Nursing, August 2006
- Master of Science in Nursing, May 2007

### **Lafayette College (Easton, PA)**

- Graduated with a BA in Spanish; Minor in English, May 2003
  - Sigma Delta Pi: Spanish Honorary Society

## LICENSURE/ CERTIFICATIONS

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- BLS/CPR/AED for the Health Care Provider, American Heart Association, Boston MA, March 2022
- Registered Nurse, Commonwealth of Massachusetts, 2006

## WORK EXPERIENCE

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### **Massachusetts General Hospital, Ellison 6-Orthopedic/Urology Unit (Boston, MA)**

*Nurse Director*, Spring 2020-present

- Direct the clinical and administration operations of a 36-bed Orthopedic and Urology general care unit to ensure delivery of highly effective, efficient quality patient care
- Responsible for the clinical development and management of 82 full-time equivalent staff members
- Accountable for the financial management of an approximately 8-million-dollar budget, capital and operational
- Promote a practice environment that is sensitive to the diverse cultural needs of the patients, families, and staff
- Promote an environment that enhances the professional development of staff through institutional committees and Clinical Recognition program
- Responsible for efficient and safe patient turnover to support the throughput of patients and overall capacity needs of the institution, Co
- Ensure unit level safety goals based on the National Database of Nursing Quality Indicators met; specific to falls, catheter associated urinary tract infections, central line associated blood infections
  - Unit has hit all benchmark quality indicators for over two years
- Promote unit level committees to promote practice, allow for effective patient care
  - Patient experience, fall prevention, nursing assistant/nurse relationship, unit based practice committee
- Nominated to participate in the Nursing Catalyst Program, Washington, DC, Fall 2022-Fall 2023
- Orthopedic Quality Improvement team lead: Clinical Process Improvement Leadership Program—focusing on reducing length of stay after lumbar spine surgeries, Spring 2021-Spring 2022
- Business Excellence (Bex) MGB work group, Fall 2022
- Nurse Director Advisory Group-created as council to Chief Nursing Officer, Fall 2020-present
- Wellness and wellbeing workgroup, Fall 2022
- American Mobile Nursing International Nurse Program Task Force, Fall 2022-Spring 2023

### **Massachusetts General Hospital, Ellison 7-Trauma/General Surgical Unit (Boston, MA)**

*Nursing Practice Specialist*, Spring 2014-March 2020

## TRISHA A. ZEYTOONJIAN

- Assist with unit operations on a highly acute thirty-six bed unit. Ongoing advisement, guidance and mentoring to nurses around clinical decision making, striving for positive patient outcomes.
- Evaluate quality and performance measures, develop strategies for improvement and work with staff to execute new quality improvement opportunities
- In collaboration with Nurse Director, develop and execute unit-based initiatives that reflect hospital mission
- Collaborate with surgical and trauma teams, with the nurses, on the management of complex patients
- Develop and revise new or current hospital policies and procedures utilizing the most recent available supporting evidence
- Based on unit and hospital initiatives, develop educational programs to achieve improved outcomes
- Provide daily hands-on complex wound assessments to patients within the unit, working with staff nurses at the bedside to assess, treat and evaluate wounds of critically complex patients.
- Provide ongoing support throughout the onboarding process to both the preceptor and new nurse
- Assist the Hospital Incident Command System (HICS), when convened during national shortages: IV fluid shortage and opioid shortage
- Quiet at Night Clinical Care Workgroup (co-chair), Fall 2018-present
- Competency Workgroup, Fall 2017-present
- Sepsis Steering Committee, Fall 2016-present
- Collaborative Governance: Policy, Procedure and Products Committee, January 2016-present
- Wound Care Task Force, April 2014-present
- Clinical Nurse Specialist/Nursing Practice Specialist Group (co-chair), September 2016-2018

### **Massachusetts General Hospital/Jiahui International Hospital, (Shanghai, China)**

*Nursing Education Consultant, Winter 2017-December 2019*

- With MGH and Jiahui nursing leadership, identify areas of educational development among nursing staff; ranging from novice to seasoned nurses
- Assist in the development and execution of lectures to the Jiahui nurses, across all departments.
- Develop and execute skill modules in which over 150 nurses demonstrate knowledge, critical thinking and application of complex patient scenarios throughout a week-long skills assessment

### **MGH Institute of Health Professions, (Charlestown, MA)**

*Instructor-Clinical Faculty Coordinator, Summer 2011-present*

- Clinical Faculty Coordinator of the Interprofessional Dedicated Education Units (IPDEU). Responsible for initial development of the IPDEU experience that supervises the interprofessional learning and application the four core pillars of interprofessional practice
- Design and execute interprofessional experience for all students at the IHP. Active observation of real-time acute care patient encounters across instructors from Nursing, Physical Therapy, Occupational Therapy and Speech Therapy
- Responsible for the coordination of IHP and Harvard Medical School programs: Nursing, Physical Therapy, Occupational Therapy, Physician Assistant, Medical Students, Genetic Counseling and Communication Sciences and Disorders students on a cardiac step-down unit and two general medical units.
- Develop and execute extensive training program for clinical instructors from Nursing, Physical Therapy, Occupational Therapy and Speech and Language Pathology departments on the application of interprofessional teaching.
- Develop and execute online training tools for students from all disciplines at the IHP and HMS
- Liaison between the IHP and MGH leadership

**Massachusetts General Hospital, White 6-Medical/Surgical Orthopaedic Unit** (Boston, MA)  
*Registered Nurse, Summer 2006-2014*

- 30-bed unit
- Assisted in managing patients with a broad range of medical and orthopaedic surgery
- Provided hands on nursing care
- Charge nurse/resource nurse: responsible for understanding all patients on the unit, patient care assignments, act as resource to all nurses
  - Guidance to staff around patient care to ensure safe practices
  - Ensure policy and procedures are followed
  - Assist nurses, as needed, with hands-on care

**MGH Institute of Health Professions,** (Charlestown, MA)  
*Clinical Instructor, Summer 2008-2011*

- Provide clinical skills, priority nursing and assist students in developing therapeutic relationships with patients in the acute medical/surgical setting. Offer support to Accelerated BSN and Direct Entry nursing students while nurturing and guiding students to develop nursing skills.

**Massachusetts General Hospital, Department of Orthopaedics-Arthroplasty Service,** (Boston, MA),  
**Outpatient orthopaedic clinic**  
*Registered Nurse, July 2007-August 2008*

- Provided education to pre-operative and post-operative arthroplasty patients
- Responsible for triaging patients, provided integral link between physician and patient.

**Massachusetts General Hospital, White 6-Medical/Surgical Orthopaedic Unit** (Boston, MA)  
*Patient Care Associate, Summer 2005-June 2006*

- Provided a wide variety of patient care services including: assisting patients with daily living needs, monitoring & reading vital signs, drawing blood, obtaining EKGs, equipment preparation and setup, and other delegated responsibilities post operatively.

**Massachusetts General Hospital, Department of Orthopedics-Arthroplasty Service** (Boston, MA)  
*Medical Assistant to Harry Rubash, M.D.-Chief of Orthopaedics, Fall 2004-Summer 2007*

- Responsible for initial general health survey of patients, preparation of injections and patient education.

**Videographer,** Summer 2002- Fall 2004

- Operative photographer and videographer for the Department of Orthopedics, created videos to be used in teaching files and at orthopedic conferences.
  - Edited video and digital images taken during operative procedures

**Massachusetts General Hospital, Orthopedic Oncology** (Boston, MA)  
*Researcher for Henry Mankin, M.D., Summer 2000, Summer 2001*

- Observed oncology clinic to develop a database from which to later draw information for a research proposal and paper for publication.
- Evaluated patient progress from time of operation through follow-up visits

**PRESENTATIONS and COMMITTEES:**

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## TRISHA A. ZEYTOONJIAN

- Applebaum, D., O'Dea, M., Zeytoonjian, T., Folger, A. (2012). A Model of Interprofessional Clinical Education to Develop Skills in Providing Team-based, Patient-Centered Care and Professional Competencies. Education Leadership Conference, Greenwich, CT.
- Zeytoonjian, T., O'Dea, M. Fitzgerald, C. (2013). The Interprofessional Education Unit Experience: An Innovative Model of Teaching Interprofessional Patient and Family Centered Care. Harvard Macy Foundation/MGH Institute of Health Professions, Boston, MA.
- Fitzgerald, C., O'Dea, M. Zeytoonjian, T. (2013). The MGH IPDEU Experience: An Innovative Clinical Teaching Model of Interprofessional Team-based Patient Care in an Acute Care Setting. Collaborating Across Borders Conference (CAB-IV), Vancouver, British Columbia.
- O'Dea, M, Zeytoonjian, T., Fitzgerald, C., Daly, E., Cohen, A. (2013). An Innovative, Team based Model of Interprofessional Education : The "IPDEU" at Massachusetts General Hospital. American Speech Hearing Association Convention, Chicago, IL.
- Fitzgerald, C., Evenson, M., O'Dea, M., Inzana, R., Zeytoonjian, T. (2014). A Collaborative Interprofessional Clinical Education Model to Improve Compassionate Team-based Care. Advancing Compassionate Care Through Interprofessional Education for Collaborative Practice, Atlanta Georgia.
- Gaurdia Banister, RN, PhD FAAN; Leslie Portney, PhD, DPT, FAPTA; Linda Andrist, PhD, RNC, WHNP-BC; Patricia Fitzgerald, RN; Rebecca Inzana, MS, CCC-SLP; Ann Jampel, PT, MS; Mary Knab, PhD, DPT; Maureen Schnider, RN; Carmen Vega-Barachowitz, MS, CCC-SLP, CAGS; Trisha Zeytoonjian, MS, RN. (2016). Developing Clinical Faculty to Support Interprofessional Education and Collaborative Practice: An Academic-Practice Partnership. Massachusetts General Hospital, Nursing Research Day, Boston, MA.
- Gaurdia Banister, RN, PhD FAAN; Leslie Portney, PhD, DPT, FAPTA; Linda Andrist, PhD, RNC, WHNP-BC; Patricia Fitzgerald, RN; Rebecca Inzana, MS, CCC-SLP; Ann Jampel, PT, MS; Mary Knab, PhD, DPT; Maureen Schnider, RN; Carmen Vega-Barachowitz, MS, CCC-SLP, CAGS Trisha Zeytoonjian, MS, RN. (2016). Developing Clinical Faculty to Support Interprofessional Education and Collaborative Practice: An Academic-Practice Partnership. ECOTE Symposium, Boston, MA.
- Zeytoonjian, T., Inzana, R., Knab, M., Schnider, M., Jampel, A., Vega-Barachowitz, C. (2016). Preparing Clinicians to be Effective Interprofessional Practice Instructors: A Faculty Development Workshop. Presented at All Together Better Health Conference, Oxford, England.
- Zeytoonjian, T. (2016). Multidisciplinary Team Approach to the Management of the Geriatric Trauma Patient. Massachusetts General Hospital, Boston, MA.
- Massachusetts General Hospital: Sepsis Steering Committee, Fall 2016-present:
- Collaborative Governance: Policy, Procedure and Products Committee, January 2016-present:
- Wound Care Task Force, April 2014-present
- Clinical Nurse Specialist/Nursing Practice Specialist Group (co-chair), September 2016-2018:

### **AWARDS and PUBLICATIONS**

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- Gaurdia Banister, Leslie G. Portney, Carmen Vega-Barachowitz, Ann Jampel, Maureen Schnider, Rebecca Inzana, Trisha Zeytoonjian, Patricia Fitzgerald, Inez Tuck, Melissa Jocelyn, Jacquelyn Holmberg, Mary Knab. *The Interprofessional Dedicated Education Unit: Design, Implementation and*

*Evaluation of an Innovative Model for Fostering Interprofessional Collaborative Practice*: The Journal of Interprofessional Education & Practice, accepted for publication 2019

- Trisha A. Zeytoonjian, Henry Mankin M.D., Mark Gebhardt, M.D., Francis Hornicek, M.D.: *Decreased Frequency and Increased Survival for Patients with Distal Lower Extremity Sarcomas*: The Journal of Foot and Ankle, May 2004
- **MGH Institute of Health Professions Award for Excellence in Advancing Interprofessional Education and Practice, Fall 2017**
- **Partners in Excellence Award, Spring 2018**  
Nominated in the setting of Teamwork
- **Partners in Excellence Award, Spring 2015**  
Nominated in the setting of Teamwork
- **Partners in Excellence Award, Spring 2015**  
Nominated in the setting of Teamwork
- **Partners in Excellence Award, Spring 2013**  
Nominated in the setting of Teamwork
- **Partners in Excellence Award, Spring 2012**  
Nominated in the setting of Teamwork
- **Partners in Excellence Award, Spring 2011**  
· Nominated in the setting of Teamwork
- **Partners in Excellence Award, Spring 2010**  
· Nominated in the setting of Teamwork
- **Judith A. Fong Nursing Faculty Prize, Spring 2010**

## **LEADERSHIP and SKILLS**

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- **Language Proficiency:** Proficient in Spanish
- **Interests:** Pleasure reading, exercising, watching football and spending time on the beach
- **References:** Available upon request