

# Rebecca Santos Inzana, MS, CCC-SLP, CHSE

Center for Interprofessional Education and Practice

MGH Institute of Health Professions

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## Education

Lesley University, Cambridge, MA Ph.D. Student, Interdisciplinary Educational Studies- year 4 Domain: Interprofessional Learning and Practice in Healthcare	Expected	2025
Boston University, Boston, MA M.S., Speech-Language Pathology		2002
Hamilton College, Clinton, NY A.B., Liberal Arts, French Language and Literature Concentration		1997

## Certificates and Licensure

ASHA Certificate of Clinical Competency #12053958	2003-
MA State License #6163	2003-
AAMC Medical Education and Research Certificate	2017
Certified Healthcare Simulation Educator	2023-

## Academic Appointments

Continuing Professional Development IPE Liaison, MGH Institute of Health Professions, Boston, MA	2021-22
Assistant Professor, MGH Institute of Health Professions, Boston, MA	2017-
Clinical Faculty Coordinator, MGH Interprofessional Dedicated Education Units (IPDEU), MGH Institute of Health Professions, Boston, MA	2015-
Instructor, MGH Institute of Health Professions, Boston, MA	2013- 2017
Lecturer, MGH Institute of Health Professions, Boston, MA	2013

## Clinical Appointments

Speech-Language Pathologist, Advanced Clinician, Adult Inpatient Team Massachusetts General Hospital, Boston, MA	2004-
Speech-Language Pathologist, Inpatient Rehab Team New England Rehabilitation Hospital, Woburn, MA	2003- 2004
Clinical Fellow in Speech-Language Pathology Holyoke Hospital, Holyoke MA	2002-2003

**Honors and Awards**

Faculty Award for Excellence, MGH Institute of Health Professions, CSD	2019
Honorable Mention, George A. Thibault Nexus Award, National Center for Interprofessional Education and Practice	2018
The Excellence in Advancing Interprofessional Education and Practice Award, MGH Institute of Health Professions	2017
Partners in Excellence Award (Team) for Leadership and Innovation, Massachusetts General Hospital	2017
Faculty Award for Excellence, MGH Institute of Health Professions, CSD	2016
Partners in Excellence Award (Team) for Leadership and Innovation, Massachusetts General Hospital	2013
Partners in Excellence Award (Individual) for Quality Treatment and Service, Massachusetts General Hospital	2012
Advanced Clinician Recognition, MGH Clinical Recognition Program, Massachusetts General Hospital	2011

**Teaching Activities**

**Original course/program development:**

Graduate Student Experience in Medical SLP at The Massachusetts General Hospital

Specialized SLP graduate student clinical practicum with the adult inpatient team

CD 735: Foundations of Medical Speech Pathology (MGH Institute)

1 credit graduate elective, includes simulation experiences

CD 856: Medical SLP II: Clinical Decision Making in the Acute Care Setting (MGH Institute)

2 credit graduate elective, includes simulation experiences

Medical SLP Seminar Series (MGH Institute)

Medical Concentration structure within Communication Sciences & Disorders (MGH Institute)

Interprofessional approach to dysphagia/falls/wounds in Sub-acute care settings (MGH Institute)

Demystifying swallowing disorders in inpatient adults: Practical knowledge and tools for acute care nurses (MGH Institute)

**Courses taught**

CD 735: Foundations of Medical Speech Pathology	
HP 818: IMPACT I Interprofessional Course	2013-
HP 819: IMPACT II interprofessional Course	2014, 2021-
CD 856: Clinical Decision Making in the Acute Care Setting	2015- 2020
MGH Interprofessional Dedicated Education Units (IPDEU)	2013-

CSD Graduate Student Independent Study Faculty	2020
CSD Graduate Student Thesis Committee	2020-2021
Clinical supervision of >50 masters level Communication Sciences and Disorders Students	2010-2020

**Faculty Development Programming (Developed and delivered)**

Structured Learning Community in Clinical Education at MGH  
Interprofessional Approach to Dysphagia Management in Sub-Acute Care  
Interprofessional Practice Instructor Faculty Training for IPDEU program at MGH  
Simulation-Based Education in Communication Sciences and Disorders

**Invited Faculty Collaborations**

Member, Harvard Medical School Interprofessional Education Theme Committee  
Harvard Medical School, Boston, MA

Facilitator, Relational Coordination Collaboration RoundTable, Brandeis University, Boston, MA

Guest Faculty, Harvard Medical School Interprofessional Case Rounds  
Harvard Medical School, Boston, MA

Guest Faculty, HMS Interprofessional Education Panel  
Harvard Medical School, Boston, MA

Co-presenter, Modified Diets and Older Hospitalized Adults  
Internal Medicine Resident Noon Conference Series  
Massachusetts General Hospital, Boston, MA

Guest Faculty, HMS Virtual Faculty Development for Interprofessional Education  
Harvard Medical School, Boston, MA.

Guest Faculty, HMS Initiative for Faculty Development for Interprofessional Education  
Harvard Medical School, Boston, MA

Guest Faculty, Department of Physician Assistant Studies,  
George Washington University, Washington, D.C.

Course Faculty, Leading Across Professions: Exploring Conflict on Healthcare Teams.  
MGH Institute Continuing Professional Development Office, Charlestown, MA

Course Faculty, AOTA Pre-Convention Course: Linking pedagogy and practice:  
Implementing meaningful interprofessional learning experiences to shape strong,  
enduring behaviors for practice. 2021 AOTA Convention, Boston, MA (postponed)

Panelist, An Interprofessional Conversation: Learning About and From the Broader  
Community of Healthcare Professionals. Harvard Medical School, Boston, MA.

Guest Faculty, Harvard Medical School Interprofessional Learning Day,  
Harvard Medical School, Boston, MA

Course Faculty, Leading Across Professions: Interprofessional Innovations to Bridge Learning and Care.  
MGH Institute Continuing Professional Development Office, Charlestown, MA

### Grants (Completed)

Association of Schools Advancing Health Professions (ASAHP) 2021-2022  
Interprofessional Innovation Grant

Health professions faculty perceptions of employing virtual reality technology to create interprofessional simulation-based educational activities guided by principles of justice, equity, diversity, and inclusion: A pilot study.

\$2,000

Role: Principal Investigator

MGH Executive Committee on Teaching and Education (ECOTE) 2015-2016

Gaurdia Banister, Ph.D. (PI)

Developing Clinical Faculty to Support Interprofessional Education and Collaborative Practice: An Academic-Practice Partnership

\$28,750

Role: Co-Investigator

### Publications

#### Articles

Vega-Barachowitz, C. & **Inzana, R.** (2021). Practicing at the Top of the License to Enhance Service Delivery. American Speech Language Hearing Association, Institute for Leadership Development. [www.asha.org](http://www.asha.org). (Accepted, in process)

Banister G, Portney LG, Vega-Barachowitz C, Jampel A, Schnider ME, **Inzana R**, ...Knab, M. (2020). The interprofessional dedicated education unit: Design, implementation and evaluation of an innovative model for fostering interprofessional collaborative practice. Journal of Interprofessional Education & Practice. doi: 10.1016/j.xjep.2019.100308

Eler, K.S., Sullivan, V., McKinnon, S., **Inzana, R.** (2019). Social Support as a Predictor of Community Participation After Stroke. Frontiers Neurology, 10:1013. doi: 10.3389/fneur.2019.01013

Knab, M., **Inzana, R.S.**, Cahn, P. Reidy, P. (2017). Preparing Future Health Professionals for Interprofessional Collaborative Practice. Seminars in Speech & Language, (38)5.

Lof, G. & **Inzana, R.S.** (June, 2016). The MGH Institute of Health Professions' Interprofessional Endeavors: Our Path and Some Lessons Learned. ASHA's Access Academics and Research.

Nunez, L. & **Inzana, R.S.** (2016). Strategic Pathway and You: Focus on Objective 2: Interprofessional Practice and Education. ASHA Leader, 21, p 58-59.

*Books and chapters*

**Inzana, R.S.**, (2015). The Importance of Teamwork and Collaboration: "Not So Fast..." In J. Ives-Erickson, M. Ditomassi, and S. Sabia, (Eds,) *Fostering Clinical Success: Using Clinical Narratives for Interprofessional Team Partnership*, p110-114. Indianapolis, IN: Sigma Theta Tau International.

*Media coverage*

PT Pintcast Podcast (2018). MGH Institute of Health Professions, Episode 316. Topic: Interprofessional Education and Practice. <http://www.ptpintcast.com/2018/07/17/316-mgh-institute-health-professions-part-1/>

PT Pintcast Podcast (2018). MGH Institute of Health Professions, Episode 317. Topic: Interprofessional Education and Practice. <http://www.ptpintcast.com/2018/07/19/317-mgh-institute-health-professions-part-2/>

Inzana, R.S. (2014). Clinical Narrative: SLP's instincts and advocacy clear patient for oral feeding. *Caring Headlines: Massachusetts General Hospital Newsletter for Patient Care Services*. August 21, 2014, p 10-11. Retrieved from [http://www.mghpcs.org/News/CaringHeadlines/Documents/2014/August\\_21\\_2014.pdf](http://www.mghpcs.org/News/CaringHeadlines/Documents/2014/August_21_2014.pdf)

Inzana, R.S. (2014). *Speech-Language Pathology Training a National Model*. Massachusetts General Hospital Patient Care Services Annual Report. Retrieved from [http://www.mghpcs.org/pcs/About/Annual\\_Reports/PCS\\_2013\\_Annual\\_Report.pdf](http://www.mghpcs.org/pcs/About/Annual_Reports/PCS_2013_Annual_Report.pdf)

**Presentations and Abstracts**

Fitzgerald, C., Evenson, M., **Inzana, R.**, O'Dea, M., Zeytoonjian, T. A Collaborative Interprofessional Clinical Education Model to Improve Compassionate Team-Based Care. Conference for Advancing Compassionate Care Through Interprofessional Education for Collaborative Practice Care. The Schwartz Center, Arnold P. Gold Foundation and Macy Foundation. Atlanta, GA. 2014

**Inzana, R.** and Vega-Barachowitz, C. The Massachusetts General Hospital Graduate Student Experience in Medical Speech-Language Pathology. ASHA Healthcare and Business Institute. Las Vegas, NV. 2014

O'Dea, M., Riotte, M., **Inzana, R.**, Reilly, E., Evenson, M. Utilizing Electronic Medical Records & Enhanced Simulation in Interprofessional Clinical Education. ASHA Convention. Orlando, FL. 2014

**Inzana, R.**, Vega-Barachowitz, C. The Massachusetts General Hospital Graduate Student Experience in Medical SLP: An Innovative Training Model. ASHA Convention. Denver, CO. 2015

Portney, L. Banister, G., Andrist, L., Knab, M., Fitzgerald, P., Jampel, A., **Inzana, R.**, Schnider, M., Vega-Barachowitz, C., Zeytoonjian, T. Developing Clinical Faculty to Support Interprofessional Education and Collaborative Practice: An Academic-Practice Partnership. Presented at: 3rd Annual Massachusetts Healthcare Summit. Danvers, MA. ECOTE Symposium and MGH Nursing Research Day. Boston, MA. 2016

Knab, M., <b>Inzana, R.</b> Schnider, M. Vega-Barachowitz, C., Zeytoonjian, T. Preparing Clinicians to be Effective Interprofessional Practice Instructors: A Faculty Development Workshop. All Together Better Health Conference-VIII. Oxford, England.	2016
Lof, G., Inzana, R. A Path to Interprofessional Endeavors: Lessons Learned From MGH Institute of Health Professions. ASHA Convention. Philadelphia, PA.	2016
<b>Inzana, R.</b> , Feller, M., Kjelgaard, M., Christodoulou, J., Pennington, S., O'Dea, M., Mackey, J. Specialty Concentrations: Added Value for Graduate Students. ASHA Convention. Philadelphia, PA.	2016
<b>Inzana, R.</b> , Hersh, C., Hirner, L. Sullivan-Lowe, S., Tahmaseb, K., Vuijk, E. Raising Red Flags: Boosting Critical Thinking via Body System Didactics for Medical SLP Graduate Students. ASHA Convention. Los Angeles, CA.	2017
Johnson AF, Knab M, Doherty R, <b>Inzana R.</b> Overseeing, Implementing, and Evaluating an Integrated Interprofessional Curriculum for Entry Level Graduate Professional Students. Nexus Summit 2018 Workshop. Minneapolis, MN.	2018
Knab M, Hornyak V, <b>Inzana R</b> , Jantea R, Meyers S, Schnider M. Leveraging Leadership and Partnership to Expand Interprofessional Dedicated Education Units. Nexus Summit 2018 Workshop. Minneapolis, MN.	2018
Navedo, D., Flynn, M., Pittmann, R., <b>Inzana, R.</b> , Grobecker, P., Edwards, R. One Size Does Not Fit All: A mixed-methods approach to focusing a faculty development needs assessment. Simulation Summit. Ottawa, Canada.	2018
Johnson, A., Nicholas, M., Reidy, P. Vega-Barachowitz, C., <b>Inzana, R.</b> , Brady- Wagner, L., Cahn, P. Neuro Interprofessional Education: Linking Pedagogy & Practice. ASHA 2018. Boston, MA	2018
Knab, M., <b>Inzana, R.</b> , Vega-Barachowitz, C., Schneider, M. Preparing Clinicians to Be Effective Interprofessional Practice Instructors. ASHA 2018. Boston, MA.	2018
Erler K., McKinnon S., Inzana R. Examining Social Support and Participation after Stroke. AOTA Conference 2019. New Orleans, LA.	2019
<b>Inzana, R.</b> , Hirner, L. Capturing Nuance: Using Simulation to Foster Clinical Decision Making in Dysphagia. ASHA Convention 2019. Orlando, FL.	2019
<b>Inzana, R.</b> , White, BA. Interprofessional Teaming Through the Lens of Emotional Intelligence Nexus Summit, 2021. Minneapolis, MN.	2021
Rubio, A., Vallila-Rohter, S., <b>Inzana, R.</b> , Pennington, S. Learning System Considerations in Aphasia Rehabilitation in Sentence Comprehension Training. ASHA Convention, 2021.	2021
<b>Inzana, R.</b> , Knab, M., Hobbs, A., Moore, G., Stratford, D. Health professions faculty perceptions of employing virtual reality technology to create interprofessional simulation-based educational activities guided by principles of justice, equity, diversity, and inclusion: A pilot study. ASHP Conference, Long Beach, CA.	2022

**Invited Presentations**

Maximizing ECOTE's Reach Across the Health Professions.	2021
Massachusetts General Hospital's Executive Committee on Teaching and Education (ECOTE), Boston, MA	2021
Anatomy of Feedback. MGH Diversity Committee. Massachusetts General Hospital, Boston, MA.	2019
Referrals to SLP: What, Why, When and How. Harvard Medical School, Crimson Care Collaborative, MGH Internal Medicine Associates, Boston, MA.	2017
Dysphagia in the Surgical Patient. The Boston Leadership Institute, Wellesley, MA.	2016- 2020
An Interactive, Interprofessional Case Workshop. Harvard Medical School, Center for Primary Care Student Leadership Council, Boston, MA.	2016, 2017
Interprofessional Clinical Decision Making in Dysphagia: Beyond the Black and White. NSSLHA MGH Institute Chapter, Boston, MA.	2014

**Professional Memberships and Activities**

Member, American Speech-Language Hearing Association (ASHA)	2003-
Member, Academy of Neurologic Communication Disorders and Sciences (ANCDS)	2014-2018
Selected Participant, ASHA Leadership Development Program	2016-17
Member, Massachusetts Speech-Language Hearing Association	2017-2018
Member, ASHA Topics Committee, Academic and Clinical Education	2018
Member, ASHA Topics Committee, Interprofessional Practice and Education	2018, 2019
Member, Society for Simulation in Healthcare (SSH)	2020-
Member, American Interprofessional Health Collaborative (AIHC)	2020-

**Mass General Brigham Institutional Committees and Service***Massachusetts General Hospital*

Member, Steering Committee for the Interprofessional Dedicated Education Units	2015-
Elected Member, Executive Committee on Teaching and Education (ECOTE)	2019-2021
Invited Founding Member, Learning Innovation Committee, MGH Slavin Academy	2022

*MGH Institute of Health Professions*

Chair, CSD Concentrations Committee	2015-2021
Member, Committee for Teaching Excellence	2015-2017

Faculty Mentor, HMS Center for Primary Care, Student Leadership Council, Medical Education Subcommittee, Harvard Medical School & IHP	2015-2017
Faculty Volunteer, MGH Youth Scholars Program	2015-2017
Senator, IHP Faculty Senate, Faculty Governance and Academic Policy Committee	2016-2019
Co-founder and co-chair, CSD Simulation Committee	2016- 2021
Member, SHRS Dean's Committee on Simulation	2018
Member, EPIC eHR Educational Build Planning Committee	2018
IHP Clinical Redesign Initiative, Simulation Team	2021
IHP Simulation Program Prototyping Team	2022

### Professional Development (Attended)

STRATUS Center Simulation Instructor Training Seminar Series, Virtual, Brigham & Women's	2023
Relational Coordination Collaboration RoundTable Conference, Boston, MA	2022
Association of Schools Advancing Health Professions (ASAHP) Conference, Long Beach, CA	2022
International Meeting on Simulation in Healthcare (IMSH), Society for Simulation in Healthcare	2021
Auditing Your Syllabus for Justice, Equity, Diversity, and Inclusion. MGH Institute	2021
IPE: Beyond Definitions, Council of Academic Programs in Comm Sciences and Disorders	2021
Design Thinking Course, Sierra Learning Solutions	2021
International Meeting on Simulation in Healthcare (IMSH), Society for Simulation in Healthcare	2021
Auditing Your Syllabus for Justice, Equity, Diversity, and Inclusion. MGH Institute	2021
IPE: Beyond Definitions, Council of Academic Programs in Comm Sciences and Disorders	2021
Design Thinking Course, Sierra Learning Solutions	2021
Power, Privilege, and Positionality. Participant and Facilitator. MGH Institute	2020, 21, 22
Leading Across Professions: Interprofessional Innovations to Bridge Learning and Practice, MGH Institute of Health Professions, Charlestown, MA	2019
Empowered Bystander Training, MGH Institute JEDI Office, Charlestown, MA	2019
ASHA Convention, Orlando, FL	2019
Institute for Medical Simulation: Comprehensive Instructor Workshop in Medical Simulation, Center for Medical Simulation, Cambridge, MA	2018
Leading Across Professions: Rethinking Leadership for Learning & Care, MGH Institute of Health Professions, Somerville, MA	2018
Faculty Writing Group, MGH Institute of Health Professions	2018
Executive Committee on Teaching Excellence Symposium, Boston, MA	2018
Developing Clinical Competency through Simulation-Based Education, Boston, MA	2018
Nexus Summit, National Center for Interprofessional Education and Practice, Minneapolis, MN	2018
The Feedback Course, Center for Medical Simulation, Charlestown, MA	2018
ASHA Convention, Boston, MA	2018
45 Credits of doctoral coursework, Lesley University and MGH Institute of Health Professions	2018-21

OnRamps to Scholarship Program, MGH Institute	2017-18
AAMC Medical Education and Research Certification Program, Boston, MA	2017
ASHA Leadership Development Program	2017
Foundations of Teaching and Learning- HP712- MGH Institute, Charlestown, MA	2017
ASHA Convention, Los Angeles, CA	2017
All Together Better Health Conference, Oxford, England	2016
ASHA Convention, Philadelphia, PA	2016
ASHA Convention, Denver, CO	2015
ASHA Convention, Orlando, FL	2014
ASHA Convention, Chicago, IL	2013