

LAURA P. ROSSI R.N., Ph.D.
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EDUCATION

- 2010 Doctor of Philosophy Boston University School of Public Health, Boston, MA
Health Services Research - Department of Health Policy and Management
Concentration: Health Outcomes and Quality
Dissertation: Recovery from a Coronary Event: Understanding the Patient's Journey
- 1988 M.S. Harvard University School of Public Health, Boston, MA
Health Services Administration - Department of Health Policy and Management
- 1977 M.S. Boston University College of Nursing, Boston, MA
Concentration in cardiopulmonary nursing – Cum Laude
- 1975 B.S. Northeastern University College of Nursing, Boston, MA.
Cooperative work program with extended experiences in operating room, recovery room, and intensive care units

PROFESSIONAL EXPERIENCE

2005- Present Massachusetts General Hospital Boston, Massachusetts
Patient Safety Specialist, Edward P. Lawrence Center for Quality and Safety

Reporting to the Senior Director Patient Safety and Vice President Quality and Safety

Responsibilities include the management of safety event investigations, development and implementation of system improvements and advancing the culture of safety and organizational learning.

Key Accomplishments:

Safety Event Review and Follow-up

- Review and analysis of safety reports including the conduct of follow-up investigations and root cause analyses as indicated for the Departments of Surgery, Orthopedics, Urology as well as the Transplant and Vascular Centers
- Facilitate reporting and interaction with external agencies including the Department of Public Health, the Board of Registration in Medicine and the Joint Commission.
- Develop, monitor and track selected system improvement efforts involving clinical service quality partnerships after an adverse event

Safety culture

- Advance implementation of safety culture survey and analysis of MGH 2012 results for the institution and specific clinical departments.
- Coordinate CQS research team effort to examine the impact of safety culture on selected outcomes

- Facilitate and coordinate Executive Walkrounds in collaboration with Vice President, Patient Safety and including Patient Safety Staff Specialists

Process Improvement

- Development and implementation of a model to address disruptive behaviors, resolve conflict and restore teamwork
- Facilitate and coordinate efforts to address evaluation and preparation of patients for surgery and other invasive procedures including patient education material
- Facilitate and coordinate pilot project to address transition of heart failure patients from hospital to home
- Coordinate development of a training program related to malnutrition in hospitalized patients

Implementation of Web-based Safety Reporting System

- Develop a comprehensive program to plan and coordinate hospital wide implementation of a new electronic safety reporting system
- Conduct needs assessment, stakeholder analysis, and process mapping across hospital departments and leadership groups
- Provide leadership and staff support to hospital-wide committees/ task forces related to implementation
- Coordinate communications between the staff and the vendor
- Supervise initial phase of implementation and staff training

1996 – 2004 Brigham & Women's Hospital, Boston, Massachusetts
 Director, Health Promotion and Education Program

Reporting to the Vice President, Quality Management

Responsibilities included management and daily operations for consumer health library, quit smoking program and consultation for hospital wide departments/clinical services across the main campus and primary care sites.

Key accomplishments:

- Development and implementation of standards for patient education including attention to regulatory compliance, literacy, safety, patient satisfaction and other hospital outcome goals
- Implementation of cost savings strategy through vendor contracting, central purchasing, inventory management and distribution of patient education materials for all clinical services and department
- Creation of interface with hospital quality improvement program and clinical service efforts to improve patient satisfaction and reduce length of stay
- Prepared for the design, construction and operation of Kessler Health Education Library for patients and families including personnel and resource acquisition and management
- Coordinated Patient Family Advisory Committee and a lay volunteer base to guide operations and program development for the Bretholtz Center for Patients and Families
- Grant writing and acquisition of external funding to establish a quit smoking program and library enhancements including services for disabled persons
- Design, implementation and ongoing operation of BWH Quit Smoking Program including direct care and coordination of services to patients across BWH system including community health and primary care sites

- Introduction of numerous innovations for patient/family education across services using bundled approaches including various technologies such as closed circuit and cable television in the context of projects at BWH and across Partners Health Care affiliates.

1980-1996 Cardiovascular Clinical Nurse Specialist
Brigham & Women's Hospital, Boston, Massachusetts

Reporting to the Director, Medical Nursing and Vice President, Patient Care Services

Responsibilities included direct care for caseload of in- and outpatient cardiology patients, project management for selected department and hospital programs including quality improvement efforts, staff development programs, academic affiliations with local graduate schools of nursing and patient/family education

Key Accomplishments: Secured seed money for patient and family education center

- Implementation of an anticoagulation service for cardiology patients
- Developed and implemented innovative staff development programs related to cardiac care, shared governance, clinical decision-making and theory-based practice
- Laid groundwork for Nursing Quality Assurance Program including process for developing and monitoring of new practice standards including process and outcome measures for nursing
- Developed and implemented inpatient cardiac rehabilitation program
- Served as an invited speaker at numerous local and national professional meetings and conferences

1978– 1980 Head Nurse, Step-Down Unit,
Veterans Administration Medical Center Providence, Rhode Island

Reporting to the Chief Nurse

Responsibilities included management and daily operations for a 29 bed general medical unit with telemetry

Key Accomplishments:

- Design and construction of new level of intermediate care unit including selection of monitoring technology and capital equipment, policy development and implementation, staff education and training
- Served on hospital-wide, multidisciplinary Quality Assurance Committee
- Appointed by Central Office, Washington, D.C. to serve on Nurse Professional Standards Board

1975-1978 Staff Nurse, Medical Intensive Care Unit,
Veterans Administration Medical Center West Roxbury, Massachusetts

Reporting to Head Nurse

Responsibilities included direct care of critically ill patients including those suffering from acute myocardial infarction and cardiogenic shock, pulmonary compromise and other acute medical illnesses.

ACADEMIC APPOINTMENTS

2012-	Adjunct Associate Professor Northeastern University School of Nursing
2015-16	Term Lecturer, Health Professions Education Program Center for Interprofessional Studies and Innovation Massachusetts General Hospital Institute for Health Professions
2012-2015	Adjunct Clinical Associate Professor School of Nursing, Massachusetts General Hospital Institute for Health Professions
2011-	Visiting Scholar, Boston College William F. Connell School of Nursing
2011-2013	Instructor, Fundamentals of Health Care Delivery Systems Labouré College
2011-2012	Capstone Advisor, Graduate Program, Health Policy and Management University of Massachusetts at Lowell
2004-2005	Clinical Preceptor, Rehabilitation Counseling Program Boston University Sargent College
2000-2001	Clinical Preceptor Graduate Medical Surgical Nursing Program University of Massachusetts, Boston, Massachusetts
1981-1986	Adjunct Assistant Professor, Graduate Medical/Surgical Nursing Program Boston College, Chestnut Hill, Massachusetts
1987-1988	Clinical Preceptor, Graduate Medical/Surgical Nursing Program Massachusetts General Hospital, Institute for Health Professions

CERTIFICATION

2009	Institute for Health Care Improvement Patient Safety Officer Executive Development Program
1994-Present	Fellow, American Heart Association Council on Cardiovascular Nursing
1984-Present	Clinical Nurse Specialist, Adult Health/Medical-Surgical Nursing American Nursing Association

PROFESSIONAL ASSOCIATIONS

2012-	National Patient Safety Foundation - Member
2006-	Eastern Nursing Research Society - Member
2006-	AcademyHealth – Member <input type="checkbox"/> Facilitate organization of BUSOPH chapter
1977-present	American Heart Association

Key Accomplishments:

- Served as the first woman Chairman of the Board in Massachusetts Affiliate
- Completed a successful merger of Mass affiliate with other New England Affiliates

- Stimulated growth in fundraising and volunteer recruitment
- Designed and implemented innovative professional and patient education programs

National Center Council on Cardiovascular Nursing

2016-	Chair, Complex Cardiovascular Patient and Family Care Committee
2014-2016	Vice chair, Complex Cardiovascular Patient and Family Care Committee
2012- 2014	Member, Complex Cardiovascular Patient and Family Care Committee
1989 - 1993	Member, Nominating Committee
1986 - 1988	Member-at-large, Executive Committee
1980- present	Member

New England Affiliate

1998-	Member, Board of Directors
1998-	Chair, Youth Subcommittee
1997-1998	Member, Joint Operating Committee

Massachusetts Affiliate

1997-1998	Chairman, Board of Directors
1995-1997	Vice Chairman, Board of Directors
1995-1997	Chair, Development Committee
1994 -1995	Member, Field Operations Committee
1990 -	Member, Board of Directors
1990 – 1993	Chairperson, Women and Heart Disease Task Force
1986 - 1994	Member, Program Council
1986 - 1989	Co-Chairperson, Nursing Advisory Council

Greater Boston Division

1991-1992	Chairperson, Program Council
1990-1992	Member, Nominating Committee
1984-1992	Member, Executive Committee
1984-1986	Chairperson, Nursing Education Steering Committee
1981-1984	Member, Nursing Education Steering Committee
1981-1983	Chairperson, Wednesday Evening Series Task Force
1981-1982	Member, Wednesday Evening Series Task Force

Rhode Island Affiliate

1978-1980	Member, Nursing Education Committee
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Fund-raising Activities

1995-	Heart Ball Dinner Committee
1994	Today's Woman Expo
1994	Classical Concert Committee
1994	BC/Bruins Alumni Hockey Game
1989-	Hearts in Bloom
1989	Celebrity Waiter
1985	Telethon

1978-2001	North American Nursing Diagnosis Association
1990-1994	Chairperson, Nominating Committee

1987	Member, Long Range Planning Task Force
1985-1986	Chairperson, Ad Hoc Committee Regional Affairs
1984-1986	Member, Program Committee
1977- 1995	Massachusetts Conference Group for the Classification of Nursing Diagnosis
1983-1984	Chairperson, Executive Committee
1982-1983	Chairperson, Agenda Committee
1981-1982	Chairperson, Nominating Committee
1979-1982	Chairperson, Bibliography Committee
1977-2001	American Association of Critical Care Nurses
1975-present	American Nurses Association
1989-1992	Member, MNA Cabinet on Practice
1990-1991	ANA Delegate
1975-present	Sigma Theta Tau, Gamma Epsilon Chapter, Charter Member
1982-1983	Member, Archives Committee
1977-1979	Chairperson, Educational Development Committee
1975-1977	Chairperson, Eligibility and Membership

HOSPITAL COMMITTEES/TASK FORCES

Massachusetts General Hospital

2014-	Staff, Handovers and Transitions Committee
2005-	Staff, MGH Quality and Patient Safety Committee
2010-	Member, Department of Surgery Quality Committee
2012	Member, High Risk Spine Task Force
2010-2011	Orthopedics Opioid Task Force
2006-2007	Be Smart Medication Task Force
2005-2007	Member, Patient Care Services Quality Committee
2005-2006	Chair, Safety Reporting Steering Committee

Partners Health Care

2002-2004	Co-chair, Patient Education Committee
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Brigham and Womens Hospital

2001-2004	Performance Improvement Committee
2001-2003	Advanced Directives Task Force
2001-2003	Pain Management Task Force
1997-2004	Staff, Health Promotion and Education Committee
1995-1996	Member, Patient Education Committee
1994-1996	Patient Assessment Committee
1992-1996	Council Advisor, Coordinating Council
1991-1992	Co-Chairperson, Professional Practice Model Building Task Force.
1989-1992	Chairperson, Modeling and Role Modeling Resource Group
1989-1991	Member, Documentation Task Force
1988-1992	Co-Chairperson, Cardiac Planning
1987-1992	Co-Chairperson, Cardiac Nursing Symposium Planning
1987 - 1989	Co-Chairperson, Cardiac Nursing Fellowship Program

1985 - 1989 Nursing Research Committee
 1987-1989 Chairperson
 1985-1987 Member
1982 - 1986 Member, Clinical Decision Making Task Force
1982 - 1983 Chairperson, Clinical Specialist Forum Group
1981 - 1983 Chairperson, Medical Division Quality Assurance Committee
1980 - 1981 Member, Nursing Assessment Task Force

Veterans Administration Medical Center

1979 - 1980 Member, Nurse Professional Standards Board
1978 - 1980 Chairperson, Nursing Procedure Committee
1978 - 1980 Member, Nursing Audit Advisory

AWARDS & HONORS

2016 Partners in Excellence Award: Patient Safety Awareness Week
2016 Partners in Excellence Award: The Essential Skills for Quality Leaders 2016
2015 Partners in Excellence Award: JC Readiness Team/Interdisciplinary Patient Tracer Program
2015 Partners in Excellence Award: IPASS Handovers and Transitions - Leader
2010 Partners in Excellence Award: Team Member Serious Reportable Event Task Force
2006 Partners in Excellence Award: Team Member, Be Med Smart team
2003 Partners in Excellence Award: Team Leader, Joint Replacement Education
2001 Dennis Thomson Compassionate Care Clinical Scholar
2001 Partners in Excellence Award: Team Member, Advanced Care Directives Team
 Partners in Excellence Award: Team Member, Web Committee
2000 Nesson Award for Collaboration: MGH & BWH Smoking Cessation Program
1998 Partners in Excellence Award: Team Member, Patient Family Relations Task Force
1994 Outstanding Alumni Northeastern University
1992 American Heart Association Distinguished Service Award
1991 Brigham and Womens Hospital Nurse Recognition Award
1986 Massachusetts Nurses Association Clinical Practice Award
1984 Who's Who in American Nursing
1982 Outstanding Young Woman of America

COMMUNITY ACTIVITIES

2005-2010 Boston College Gridiron Club, Member
2001-2009 Catholic Memorial Athletic Booster Club, Member
1997-1999 Odyssey of the Mind, Team Coach
1995-1997 Cub Scouts, Den mother
1993-1995 Saint Timothy's Church Religious Education, Instructor
1993-2003 King Philip Walpole Youth Hockey – Team Parent

PROGRAM DEVELOPMENT/SPECIAL PROJECTS

- 2014-2017 MGH system-wide implementation of I-PASS
- 2014 Team member: Improving Health Care Quality and Patient Safety Through Peer-to-Peer Assessment: Demonstration Project in Two Academic Medical Centers
- 2013 Coach, Partners Continuous Process Improvement Program, Reducing Transplant Readmissions
- 2011-12 Participant, Partners Continuous Process Improvement Program: Improving Clinical Information Transfer from the Surgeon's Office to the Pre-admission Testing Area
- 2011 Patient Safety Awareness Week: Preoperative preparation poster
- 2009-2012 Implementation of a Professional Conduct Model
- 2005-06 Implementation of MGH online safety reporting system
- 2004-05 Patient Education/Informed Consent Task Force for Lehman Center Report on Weight Loss Surgery Commonwealth of Massachusetts
- 2002-04 Coordination and development of Partners wide program for preoperative education for Joint Replacement patients including video and print material to be initiated in surgeon's office – piloted as a model for other services
- 1998-00 Development of proposal for Center for Patient and Family Services including facility design and development of a patient/family advisory group
- 1997-98 Development and evaluation of a preoperative education program including print and video components
- 1995 Development of a proposal for a Center for Health Promotion
- 1993 Implementation of electronic Patient Health History incorporating SF36 into routine care
- 1991 Oversight for implementation of Shared Governance Council Structure
- 1989 Coordination of organizational restructuring for Department of Nursing: Professional Practice Model Building Project.
- 1989 Video Production for patients, "Arrhythmia, A Different Heartbeat"
\$8000 grant funded by Marquette Electronics
- 1989 Department-wide implementation of theory based practice
- 1988 Development of patient education book for patients undergoing cardiac catheterization.
- 1988 Implementation of Cardiac Nursing Fellowship Program
- 1987-89 Cardiac Specialty Orientation, (4 week orientation program for new BWH employees)
- 1988 Cardiac Nursing Symposium, (3 day nationally advertised program)
- 1987 Implementation of an Anticoagulation Service
- 1986 Development of patient self-completed nursing history
- 1983-86 Clinical Decision Making
Biannual 3-month course including didactic & clinical components
Specific Components: Data Collection Skills, Sleep-Rest & Role-Relationship Patterns
- 1983-84 Arrhythmia Instruction -- Critical Care Orientation
- 1981-88 Trends in Cardiovascular Nursing series of annual day long professional development workshops in collaboration with Beth Israel and New England Deaconess Hospitals
- 1981 Implementation of a multidisciplinary inpatient cardiac rehabilitation program
- 1980 Introduction of functional health patterns within hospital-wide nursing assessment

RESEARCH ACTIVITY

- 2016- Applying I-PASS to Ambulatory Settings: Improving communication and patient safety during hospital to home transitions”. Co-investigator, CRICO grant
- 2016- PI: A descriptive study of nursing documentation during the transition to an integrated electronic health record, funded by NANDA Foundation
- 2014- Mentor, Munn Nursing Research Center Project, Handovers in Emergency Department
- 2014- PI: Effects of Safety Culture on Outcomes in Ambulatory Settings
- 2011 MGH Nursing Research Abstract Reviewer
- 2002 Maximizing Provider Utilization of a New State Tobacco Dependence Treatment Reimbursement Program. Implementation Team, Robert Wood Johnson Foundation
- 1997- 2001 BWH Site Administrator, Sister Talk, funded by National Cancer Institute
PI: Thomas Lasater PhD, Pawtucket Memorial/Brown University
- 1993-1996 Manager, SF36 Implementation for Discharge Services Improvement
- 1988 Consultant, Nursing Diagnosis in Critical Care, P.I. M. Gordon, Funded by Hewlett Packard
- 1984 Expert Panel Member,
Computer-Based Home Communications System for the Surveillance of Hypertensive Patients, Boston University Medical Center
- 1982-86 PI: An Investigation of Sleep Problems in Cardiac Patients,
Brigham and Women's Hospital
- 1978-1979 Nurse Coordinator, Beta-Blocker Heart Attack Trial, Providence VAMC

POSTER PRESENTATIONS

- 2011 Recovery from an Acute Coronary Event: Patterns of Transition. Eastern Nursing Research Society, Philadelphia PA
- 2010 Recovery from a Coronary Event: Understanding the Nature of the Patient’s Journey. American Heart Association Quality of Care and Outcomes Research Conference, Washington DC
- 1995 Hickey M, Rossi L, et al. Gender Differences Prior to and Following Revascularization. American Heart Association 68th Scientific Session
- 1994 Hickey M, Rossi L, et al. Gender Differences in Health Status Prior to Revascularization. American Heart Association 67th Scientific Sessions
- 10/17/90 Building a Professional Practice Model, Massachusetts Organization of Nurse Executives, Boston
- 3/10/86 Validation of Defining Characteristics of Sleep Pattern Disturbance National Conference, North American Nursing Association, St. Louis, Missouri
- 6/7/83 Investigation of Sleep Problems in Cardiac Patients Research Poster Session, Harvard School of Public Health - Nursing Research Day - Hospital Consortium, Brigham and Women's Hospital

EDITORIAL WORK/REVIEW

- 2017- Reviewer, International Journal of Nursing Knowledge – The Official Journal of NANDA-I

- 1986-2009 Editorial Board, Progress in Cardiovascular Nursing
- 1990 Advisory Panel, Society for the Advancement of Modeling and Role Modeling, University of Texas at Austin
- 1987 Reviewer, Heart and Lung
- 1985 B.H. and Zorb, S. Cardiac Critical Care Nursing. Boston: Little, Brown & Company
- 1984 Howe, J. and others. Handbook of Nursing. New York: J. Wiley and Sons, 1984

PUBLICATIONS

- Barnason S, White-Williams C, Rossi, L et al. Evidence for Therapeutic Patient Education (TPE) to Promote Cardiovascular Patient Self-Management. A Scientific Statement for Healthcare Professionals. *Circulation Cardiovascular Quality Outcomes*. 2017;10. 1-24.
- Shahian D, Liu, X, Rossi, L, Mort E and Normand SL. Safety culture and mortality after acute myocardial infarction: A study of Medicare beneficiaries at 171 hospitals. *Health Services Research*, accepted.
- Shahian D, McEachern K, Rossi, L et al. Large-scale implementation of the I-PASS handover system at an academic medical center. *BMJ Quality and Safety*, 2017; 0:1–11.
- Rossi L, Leblanc M, Miguel, K, Tobin K. Making the Grade: A Guide to Achieving Joint Commission Standards. *Quality and Safety in Radiology*, Oxford University Press, 2011.
- Rossi, LP, Traynor KC, Clark J. Recovery from a Coronary Event: Understanding the Nature of the Patient's Journey. *Circulation Cardiovascular Quality Outcomes*. 4:6 Supplement AP217, 2010.
- Sabin J, Fanelli R, Flaherty H, Istfan N, Mariner W, Barnes JN, Pratt JS, Rossi L, Samour P. Best practice guidelines on informed consent for weight loss surgery patients. *Obes Res*. 2005 Feb;13(2):250-3.
- Hickey ML, Cook EF, Rossi LP, Connor J, et al. Effect of Case Managers with a General Medical Population. *Journal of Evaluation in Clinical Practice*. 2000; 6(1); 23-29.
- Fairchild DG. Hickey ML. Cook EF. McCarthy RM. Rossi LP. Timmons SC. Mangione CM. Lee TH. A prediction rule for the use of post-discharge medical services. *Journal of General Internal Medicine*. 1998; 13(2); 98-105.
- Hickey M, Rossi L, et al. Gender Differences Prior to and Following Revascularization. *Circulation Abstracts from the 68th Scientific Session* 1995; 92(8): I-490
- Hickey M, Rossi L, et al. Gender Differences in Health Status Prior to Revascularization. *Circulation Abstracts from the 67th Scientific Sessions* 1994; 90(4): I-349.
- Rossi, L.P. and Leary, E.M.: "Evaluating the patient with Coronary Artery Disease" *Nursing Clinics of North America*, 1992; 27(1); 171-88
- Fisher, D.G. and Rossi, L.P.: "Peripheral Vascular Disease" in *Medical Surgical Nursing*, Ed. B. Bullock and G. McDaniel, Boston: Little, Brown and Company, unpublished.
- Rossi, L.P. and Fisher D.G.: "Hypertension" in *Medical Surgical Nursing*, Ed. B. Bullock and G. McDaniel, Boston: Little, Brown and Company, unpublished.
- Rossi, L.P.: "Nursing Diagnosis Education in Practice Settings" in *Proceedings of the Eighth National Conference for the Classification of Nursing Diagnosis*, Ed. R.C. Johnson Philadelphia: J.B. Lippincott, 1989.

Rossi, L.P.: "Organizing Data for Making Nursing Diagnosis Using Functional Health Patterns" in *Proceedings of the Seventh National Conference for the Classification of Nursing Diagnosis*, Ed. A. McLane, St. Louis; C.V. Mosby, 1987.

Rossi, L.P.: "Cardiovascular Drugs", in *Cardiac Critical Care Nursing*, Ed. B. Yee and S. Zorb. Boston: Little, Brown and Company, 1985

Rossi, L.P.: "Nursing Care for Survivors of Sudden Cardiac Death". *Nursing Clinics of North America*, 1984; 19 (3): 411-425.

Rossi, L.P. Letter re: Nursing Diagnosis in Critical Care: *Heart and Lung*, 13 (March, 1984).

Rossi, L.P. and E.M. Antman: "Calcium Channel Blockers - New Treatment for Cardiovascular Disease", *American Journal of Nursing*, 1983; 83(3):382-7.

Rossi L. and Sr. K. Krekeler: "Small Group Reactions to Theoretical Framework 'Unitary Man'" in *Proceedings of the Third and Fourth National Conference for the Classification of Nursing Diagnosis*, Ed. M.J. Kim and D.A. Moritz, New York: McGraw-Hill, 1982.

Rossi, L.P. "Guidelines for Planning Programs on Nursing Diagnosis" in *Proceedings of the Third and Fourth National Conference for the Classification of Nursing Diagnosis*, Ed. M.J. Kim and D.A. Moritz, New York: McGraw-Hill, 1982.

Rossi, L.P. and V.M. Haines: "Nursing Diagnoses Related to Acute Myocardial Infarction" *Cardiovascular Nursing* 1979; 15: 11-15.

TEACHING EXPERIENCE

Presentations for Local, State and National Conferences

Why metrics matter: The changing landscape in healthcare. Northeastern University College of Nursing Graduate Program 10/18/16.

Safety Reporting & Response: A team approach to adverse events. Harvard Medical School Quality Leadership Program 8/5/16.

Hospital-wide implementation of the I-PASS handover system. Partners Partners Quality and Safety Symposium. 1/29/16.

Improving Safety During Care Transitions the I-PASS Project at MGH, Institute for Health Care Improvement, Orlando, Florida, 12/8/15

Cardiovascular Care Quality & Safety Performance Metrics, American Heart Association Quality of Care and Outcomes Research Conference, Baltimore, Maryland, 5/15/13.

Update on Quality and Safety, Advanced Practice Roles Course, Boston College 2/5/13

Root Cause Analysis Workshop, Harvard Medical School Fellowship in Patient Safety & Quality, Brigham and Womens Hospital. 11/27/12.

Patient Safety Science – Where We Have Been and Where We Are Going. Spring Doctoral Forum. MGH Institute for Health Professions. 3/17/12.

Update on Quality and Safety, Advanced Practice Roles Course, Boston College, 1/31/12

Disruptive Behavior: What Happens Next? A Model for Assessment & Intervention. Joint Commission Annual Conference on Quality and Safety, 6/9/11

Professional Roles for Advanced Practice Nursing, Panel Discussion. Boston College. 11/3/11

Back to School: Challenges to Patient Education in the Hospital. Faulkner Hospital 11-13-03

New Approaches to Patient Education, Massachusetts General Hospital, 4-15-01

Implementing a Theory Based Practice, Danbury Hospital, Danbury Connecticut, May 5, 1999

Innovations in Patient Education, Norwood Hospital, May 6, 1999

In Search of Excellent Nurses. Roger Williams Hospital Nurse Recognition Day, May 6, 1998

Gender Differences Prior to and Following Revascularization. Moderated Poster Session. American Heart Association Scientific Sessions, Anaheim, California, November 13, 1995

Case Management: Predicting the Needs of Patients Following Discharge. Nursing Research Network of Boston, New England Deaconess Hospital, 6-15-95

Exercise in Special Populations, American Heart Association Scientific Sessions, Dallas, 11-16-94

Case Management--Findings and Lessons Learned, Harvard Nursing Research Institute, 9-19-94

Collaborative Practice: A Cooperative Agenda for Nurses and Physicians. Melrose-Wakefield Hospital Nurse Recognition Day, 5-4-94

Application of a Nursing Theory to the Clinical Practice Setting, Harvard Community Health Plan "Nursing Strategies for the 90's Thinking Ahead, Acting Now", 8/27/92

Building a Professional Practice Model: It's Potential as a Strategic Planning Tool, Harvard Community Health Plan, 8/27/92

Recovery from a Cardiovascular Event, Women and Heart Disease Conference American Heart Association Massachusetts Affiliate, 5-25-92

Clinical Decision Making: Nurses Caring for Cardiac Patients. American Heart Association, Massachusetts Affiliate, 3-31-92

Role of the CNS in Research, Boston College, 3-30-92

Impact of Theory on Clinical Thinking, Mass General Hospital Department of Nursing, 3-24-92

Building a Professional Practice Model, Work Redesign Conference, University of Michigan School of Nursing, 11/22/91

Recovery from a Cardiac Event: Coaching the Patient and Family, American Heart Association Scientific Sessions, 11/10/91

Implementation of Modeling and Role Modeling (Phone Conference), University of Texas at Galveston, 2/19/91

Implementation of a Theory Based Practice, Boston College Graduate School of Nursing, 10/90

Application of Modeling and Role Modeling in the Clinical Setting, Society for the Advancement of Modeling and Role Modeling, National Conference, Austin, Texas, 5/18/90

Psychosocial Aspects of Arrhythmia, American Heart Association, Mass Affiliate, NE Division, 5/3/90

Nursing Diagnosis Education in Practice Settings, North American Nursing Diagnosis Association, 4/12/88

Application of Nursing Diagnosis to Emergency Care, Massachusetts Organization of Emergency Nurses, 6/30/86

Implementation of Nursing Diagnosis, American Nurses Association Convention, 6/18/86

Implementation of Nursing Diagnosis, Pennsylvania/Ohio/West Virginia Nursing Diagnosis Group, 5/10/86

Role of Clinical Nurse Specialist, Boston College Graduate Nursing Program, 4/3/86

Organizing Data for Nursing Diagnosis, NANDA National Conference, 3/10/86

Sleep/Rest Pattern, Boston College Graduate Nursing Program, 10/29/85

Role of CNS, Boston College Graduate Nursing Program, 4/4/85

Implementation of Functional Health Patterns, Beth Israel Hospital, 2/13/85

Clinical Research in Nursing Diagnosis, Sigma Theta Tau, Theta Chapter, 11/3/84

Sleep/Rest Pattern, Boston College Graduate Nursing Program, 10/30/84

Collaborative Practice - Boston College Graduate Nursing Program, 6/14/84

Nursing Diagnosis (3 hr), Quincy City Hospital, 6/4/84

Development of New Nursing Diagnoses, Massachusetts Conference Group for Nursing Diagnosis, 5/23/84

Nursing Diagnosis (1 1/2 hr), New England Memorial Hospital, 5/10/84

Role of Clinical Nurse Specialist, Boston College Graduate Nursing Program, 4/25/84

Standards of Practice: State of Confusion, Massachusetts Nurses' Association, 3/30/84

Implementation of Nursing Diagnosis, Boston University Graduate School of Nursing, 3/21/84

Nursing Care for Survivors of Sudden Cardiac Death, Massachusetts Nurses' Association, 2/13/84

Implementation of Nursing Diagnosis (1 1/2 hr), Beth Israel Hospital, 10/7/83

Role of Clinical Nurse Specialist - Massachusetts General Hospital Institute of Health Professions, 10/3/83

Nursing Diagnosis (1 1/2 hr), American Association of Critical Care, Bangor, Maine, 9/22/83

Implementation of Nursing Diagnosis (8 hr workshop), South Florida Health Educators, 9/16/83

Nursing Diagnosis (8 hr workshop) Articulation Council, Venice, Florida, 9/15/83

Patient Teaching Physician Assistant Program, Northeastern University, 8/26/83

Nursing Diagnosis (8hr), Faculty Enrichment Program, Memphis State University School of Nursing, 10/22/84

Collaborative Practice, Boston College Graduate Nursing Program, 6/14/83

Nursing Diagnoses Related to MI, Malden Hospital, 6/8/83

Nursing Diagnosis (8 hr. Workshop), American Heart Association, Maine Affiliate, 4/20/83

Role of Clinical Nurse Specialist, Sigma Theta Tau, Theta and Gamma Epsilon Chapters, 2/26/83

Investigational Antiarrhythmics: Nursing Implications, American Heart Association, Scientific Sessions, 11/17/82

Trends in Medical Management of CAD, Association of Occupational Health Nurses, 6/20/82

Joint Practice - Boston College Graduate Nursing Program, 5/27/82

Nursing Diagnosis Related to MI, Beth Israel Hospital, 5/26/82

Calcium Channel Blockers, American Heart Association, Massachusetts Affiliate, SE Division, 5/12/82
Standards of CV Nursing Practice, American Heart Association, Rhode Island Affiliate, 3/16/82
Phase 1 Cardiac Rehabilitation, Union Hospital, 2/17/82
Nursing's Role in Health Care, Harvard Medical School, 2/10/82
Nursing Diagnosis Related To MI, Massachusetts Nurses Association, 1/20/82
Application of Nursing Diagnosis to the MI patient, 11/7/81
Calcium Channel Blockers, American Heart Association, Greater Boston Chapter, 11/4/81
Coronary Care Nursing Interventions for MI patient, Educational Development Associates, Inc. 10/13/81
Nursing Diagnosis Related to MI, Sigma Theta Tau/Western Mass Conference Group for Nursing
Diagnosis, 10/2/81
Application of Nursing Diagnosis, American Heart Association, Massachusetts Affiliate, 6/3/81
Electrophysiology of Ischemia - American Heart Association, New Hampshire Affiliate, 5/20/81
Sleep Pattern Disturbance, Norwood Hospital, 5/6/81
Assessment of the Cardiac Patient - Nursing Career Advance, 3/18/81 and 3/19/81

Hospital Based Programs and Symposia

Massachusetts General Hospital

Safety Reporting & Response: A team approach to adverse events. Urology Grand Rounds 8/18/16.
Update on Patient Safety: Meds, IT and other things.... Department of Surgery School 11/5/15
Introduction to Handovers and Transitions of Care using I-PASS, Nuclear Radiology 12/16/14
Review of "A multi-faceted approach to the physiologically unstable patient" CQS Journal Club 10/16/14
Root Cause Analysis: Understanding the process, MGH Perioperative Nurses 9/18/14
Association of patient experience & staff perceptions of safety culture in ambulatory settings. Doctoral
forum, 6/19/14.
Apology and Disclosure with Cy Hopkins, Urology Grand Rounds, 5/1/14
What to do when things go wrong. MGH Surgery School 4/10/14
Advancing a Culture of Safety: Understanding and improving systems of surgical care, Urology Grand
Rounds, 3/13/14
Decision Making in Medicine & Surgery: Ethical Considerations in Providing High Quality Care.
Sponsored by: MGH Institute for Patient Care Connell Ethics Fellowship Program and Harvard Medical
School Division of Medical Ethics 2/7/14
Advancing a Culture of Safety: Understanding the Impact of Human Factors. MGH Surgery School,
1/30/14.
Introduction to Enhancing Safety and Quality Improvement, Pain Champions Workshop, 11/1/13
Safety Culture: Concepts and Tools for Surgical Practice, MGH Surgery School, 3/14/13.
Safety Culture: What it is? What it means for you? Patient Safety Awareness Week, Department of
Imaging, 3/4/13

Safety Culture: Issues and Opportunities, Urology Grand Rounds, 1/24/13
Introduction to Enhancing Safety and Quality Improvement, Pain Champions Workshop, 1/18/13
Update on Quality Assurance. Urology Grand Rounds, 2/23/12
Disruptive Behavior: What Happens Next? A Model for Assessment & Intervention, Nursing Grand Rounds, 11/17/11
Transition from Hospital to Home: Lessons Learned from Patients with Acute Coronary Syndrome, Doctoral Forum, 10/27/11.
Journey of a Safety Report, Patient Care Services Quality Committee, 7/21/09

Brigham and Womens Hospital

Smoking Cessation: New Approaches and Strategies Nursing Grand Rounds, 5/10/01
Who Cares? An interactive workshop to promote compassionate care, Dramaworks, 4-26-01
Forging Strong Partnerships Between Patients and Providers, a workshop designed to improve communication between patients and providers. 10-25-99
Health and Literacy Workshop to focus on assessment and development of educational materials, 5-11-98
Use of the SF36 in Patient Education, Patient Education Workshop, 3-7-94
Overview of Managed Care and Case Management, 1-25-94
Arrhythmia Management After CAST, Cardiac Nursing Symposium, 6/12/92
Helping Patients with Implantable Antiarrhythmic Devices, Cardiac Nursing Symposium, 4/10/90
Sedation for Cardiac Patients in the Acute Setting, Cardiac Nursing Symposium, 4/9/90
Modeling and Role Modeling: Strategies for Analyzing Assessment Data, 4/5/90
Discharge Planning Workshop: The Patient as a Decision Maker, 2/12/90
Modeling and Role Modeling Workshop: Strategies for Analyzing Assessment Data, 2/1/90
Nursing Grand Rounds: Applications of Modeling and Role Modeling Utilizing Functional Health Patterns, 7/13/89
Nursing Care for Survivors of Sudden Cardiac Death - Cardiac Nursing Symposium, 4/11/89
Treatment Options: Management of Ventricular Arrhythmia, Cardiac Nursing Symposium, 4/5/88
Treatment Options - Management of Coronary Artery Disease, Cardiac Nursing Symposium, 4/4/88
Issues in Clinical Research - Brigham and Women's Hospital Nurse Recognition Week, 5/1/86
New Drugs for CAD, Pharmacology Workshop, Brigham and Women's Hospital, 1/16/86
Cardiovascular Assessment - Coronary Observation Unit, 10/21/85
New Antiarrhythmic Drugs - Trends in Cardiovascular Nursing, 4/10/85
New Drugs for the Treatment of CAD - Pharmacology Workshop, 5/24/84
Sleep Problems in Cardiac Patients - Medical/Surgical Symposium, 5/16/84.
Medical vs. Surgical Therapy for CAD - Trends in Cardiovascular Nursing, 4/10/84
New Pacemakers - Trends in Cardiovascular Nursing, 4/10/84
Basic Heart Saver for Patients and Families, 9/10/83

CPR - Brigham and Women's Hospital Interns, 6/4/83
Basic Heart Saver for Patients and Families, Brigham and Women's Hospital, 5/7/83
Sleep: Myths and Facts - Medical/Surgical Symposium, 5/3/83
Trends in Cardiovascular Nursing, Brigham and Women's Hospital, 5/7/83
Implementation of Nursing Diagnoses (2 Hours), Boston University, Boston, MA, 3/29/83
CPR - Department of Medicine, Administrative Staff, 3/28/83
Report from Joint Practice Commission - Patient Care Committee, 6/8/82
Calcium Channel Blockers - Medical/Surgical Symposium, 5/3/82
Nursing Management of Patient with CAD - Trends in Cardiovascular Nursing, 4/5/82
Hemodynamics of Arrhythmia - Trends in Cardiovascular Nursing, 10/30/81
Nursing Management of CAD - Trends in Cardiovascular Nursing, 10/29/81
MI Workshop - Patient Teaching, 6/2/81
Nursing Assessment Series - Assessment of Cardiac Patient, 2/11/81